



## What is Interview Stream?

Interview Stream is a web-based interview program which allows users to practice and assess their interview skills. Several key advantages of Interview Stream include:

- **Customize your interview** with over 3,000 questions
- **Use Interview Stream at any time** that works for you
- Watch your interview to **assess your interview** performance
- **Email your interview** to a mentor, family member, etc. for their feedback
- **Complete as many interviews as you wish**

## Accessing Interview Stream

Login to **The Gate** via <https://citadel-csm.symphlicity.com/students> and scroll down until you see **Jump to Interview Stream**. Click the link, and the Interview Stream window will open. There's no need to remember a separate password or login.

## Using Interview Stream

There are several sections of Interview Stream to explore:

- **Conduct Interview:** Select this to complete an interview.
  - Choose to complete an interview that's already been created, or you can select **Customize Your Interview** to create your own interview from the database of over 3,000 questions. You can choose up to 10 questions for each interview.
  - When you are ready, click on **Begin Interview**. After a short process to synchronize your webcam and microphone to Interview Stream, you will see a video of an interviewer who will ask you a question. You'll have 3 seconds to think of your response. Your webcam will record your answer.
  - After each answer, you can choose to **Review** (watch your response), **Retry** (film your response again) or **Continue** (move to the next question).
  - When you are finished with all questions, you can select **Request Counselor Review** to request that your interview be viewed by a Career Center staff member.
- **Watch Interview:** Select this to watch any of the interviews you have completed.
  - Click on the question to watch your response.
  - While you are watching, you can click on **Um, Like, I Mean, or You Know** to keep track of how many times you said each filler word.
  - After you watch your interview, complete a **Self Assessment** to evaluate your interview performance.
  - You can also **Send** your interview to anyone you wish for his/her feedback. This individual does not need to have an Interview Stream account.
- **Interview Webinar and Expert Tips:** Watch these to learn more about how to prepare for an interview and answer tough interview questions.
  - The **Interview Webinar** lasts about 45 minutes and provides in-depth interview advice
  - Check out **Expert Tips** to receive quick advice for how to answer some of the most common interview questions from two career experts.
- **Schedule Interview:** Don't have a webcam? Click the link to schedule time to use a computer and webcam at The Citadel Career Center. The Interview Stream computer is located on the third floor and is a quiet, secluded place for students to practice their interview skills.
- **Tutorial:** If you have questions about how to use Interview Stream, watch the Tutorial video. You can also contact The Career Center at [CareerCenter@Citadel.edu](mailto:CareerCenter@Citadel.edu) or (843) 953-1617.